



2143

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Bickerstaff, et al. Art Unit : 2143
Serial No. : 09/471,964 Examiner : Alina Boutah
Filed : December 23, 1999
Title : REAL-TIME PERFORMANCE ASSESSMENT OF LARGE AREA NETWORK
USER EXPERIENCE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF MARCH 10, 2005

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

May 6, 2005
Date of Deposit
Signature
Melissa Knapp
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